

Ibrahim Nasir

WordPress Developer/Support Engineer



EXPERIENCE

Support Engineer

Proper Fraction

Dec 2020 - Date - Remote, Wyoming, US

- Handled support requests from Helpscout, WordPress.org and Facebook for MailOptin plugin.
- Handled support requests from Helpscout for ProfilePress and LoginWP plugins.
- Wrote new and updated existing documentation for both MailOptin, ProfilePress, and LoginWP plugins.

WordPress Web Developer

How Do You Tech

Apr 2019 - Dec 2020 - Remote, Delaware, US

- Developed WordPress based websites
- Provided support services for clients
- Built and managed a WordPress multi-site
- Built and managed Membership & Ecommerce Websites
- Wrote WordPress 'How To' articles for our blog as a way of documenting solutions to errors faced

WordPress Web Developer - Intern

Enovatelab

Jan 2019 - Apr 2019 - Kano, NG

- Moved Blogs to WordPress.
- Installed, configured and managed WordPress installations
- Worked with Google and Facebook on pay-per-click ad campaigns.

EDUCATION

IT Support Professional

Google/Coursera

In view

Fundamentals of Digital Marketing

Learn with Google

2016 - Renewed 2021, Google

B.Eng Mechanical

Kano University of Science & Technology

2012 - 2017, Kano

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Dutse, Jigawa, NG

Industry Knowledge

WordPress Design

Tech Support

IT Support

Quality Analysis

Design Research

Tools & Technologies

Figma, Slack, Basecamp,

Helpscout, Google Analytics...

Other Skills

HTML, CSS, PHP,

WordPress, SEO

Languages

Hausa (native)

English (professional)

French (Beginner)

Social

ibrahimnasir.me

linkedin.com/in/ibrahimnasir

polywork.com/ibrahimnasir

Personal Projects

City Based Shipping Plugin

for WooCommerce WordPress

that allows users to set

shipping fee based on

States and LGAs'.